2019-2021 Sustainable Strategic Outlook

01 Clients
Execute Future Ready globally
>75% top-quartile satisfaction rating (Net Promoter Score Survey)

02 Expertise
Increase proportion of Environment, Water, Power & Energy, Resources and Industry sector services
Increase proportion of our services in Strategic Advisory

03 People & Culture
>30% of management positions held by women
<12% annual voluntary turnover

04 Operational Excellence
<0.1 lost time injury rate (LTIR) in all regions
25% reduction of absolute greenhouse gas emissions by 2030
100% of workforce completes annual ethics training

1 See Expanding our Horizons: 2019-2021 Global Strategic Plan for the full strategy. Select sustainability-related elements are presented here.
2 Lost time injury rate (LTIR) is the number of injuries with more than one day lost, per 100,000 hours worked.