Disaster Response

Coronavirus, COVID-19 Response / Support

WSP USA is currently providing disaster management and technical support services to federal and state government clients as they rapidly respond to the evolving COVID-19 novel coronavirus situation. Our staff is working onsite at state and regional Emergency Operations Centers (EOC), managing procurement and distribution activities, and coordinating closely with field and delivery personnel to ensure immediate response to all requests for equipment and commodities. Examples include the following:

Florida Division of Emergency Management
- EOC Liaison
- Material supplies (Personal protective equipment, masks, face shields, etc)
- Heated meals provision (1,000,000)

Virginia Department of Emergency Management
- Hand sanitizer

United States Postal Service (USPS)
- Westchester (NY) Processing and Distribution Centers (P&DC)
  - COVID-19 complete facility decontamination (3 Floors - approx. 1 million square feet)
  - Responded within four hours; completed over a weekend
- Seattle Network Distribution Center (NDC)
  - COVID-19 disinfection response

Let Us Support Your Community

We are a nationally proven industry leader in disaster response. We have provided logistics management and emergency power support to federal government agencies and multiple states and counties, including our ongoing support to the U.S. Army Corps of Engineers (USACE) Pittsburgh and Philadelphia Districts. We are known for rapid response and the ability to mobilize and deploy resources quickly.

We also have expertise leveraging existing forward-based operations and local resources whenever and wherever possible to support our clients’ needs. During times of crisis, we combine these abilities and our expertise to provide disaster response support to communities.

Current Disaster Response Contracts

We maintain a vendor alliance network (VAN) of more than 200 geographically-based regional subcontractors that have and continue to support our current disaster response contracts including:

- South Carolina Emergency Management Division - Disaster and Technical Support Services
- Horry County, South Carolina - Emergency/Disaster Response and Recovery Services
- Alabama Emergency Management Agency – Logistics Services/Emergency Stand-by Services Contract
- Louisiana - Emergency Statewide Contingency Contracts
- North Carolina Department of Transportation – Disaster Debris Monitoring
- Virginia Division of Emergency Management - Emergency Services Contract
- Delaware – Emergency Services Materials and Services Contract
- Florida Division of Emergency Management - Emergency Standby Material and Service Contract
- New York City Department of Citywide Administrative Servics - Turn-Key Ground Support Services
- Houston-Galveston Area Council (HGAC) Contract No. HP10-17 for All Hazards Preparedness, Planning, Consulting and Recovery Services
Proven State-of-the-Art Systems

The keys to success in the shipping, delivery and supply management of emergency commodities include performing extensive pre-planning before a disaster strikes and having the tools and support systems and experienced staff to ensure and track responsive support. Our team utilizes an interactive suite of IT-based tools including:

- Secure, cloud-based asset management and workflow management system
- GPS real-time asset tracking
- Disaster supply chain management system
- Multi-layered GIS operational maps

Disaster Recovery Services

Commodities – Purchased Consumables, and Daily, Weekly, Monthly Rentals, including:

- Wrap-around (turn-key) set up and provisioning of base camps, mobile emergency rooms/urgent care facilities
- Field assessment site equipment (tables, chairs, AC units, generators, spider boxes, dumpsters, port-a-potties & handwash stations)
- Medical materials (test kits, ventilators, negative pressure units, mobile hospitals, masks, cavi wipes, bio bags, booties, gowns, hand sanitizer, gloves, test swab kits & vials)
- Generators (diesel)
- Pumps
- HVAC, cooling/heating
- Material Handling Equipment (MHE) – forklifts
- Fuel tanks and trucks
- Rollbacks/tow trucks
- Flat bed trailers and semi-tractors
- ADA portalaets and restroom trailers
- Asset tracking
- Laundry and shower trailers
- Emergency staging area operations
- Points of Distribution Operations (PODs)
- Satellite communication phones (Iridium Go, iSavi)
- Very Small Aperature Terminal (VSAT)
- GPS tracking devices (Cellular, Satellite)
- Bottled water
- 24/7 on-site meals / heated meals

Emergency Management Services Staffing

Our team has participated in programs ranging from small local emergency responses to high profile local, state, national and international endeavors of all types, from terrorism and war-related recovery to natural disaster management and support. These include the following:

- NIMS Type Staffing
- Incident Commander
- Safety and Health Officers
- Resource Unit Leader
- Movement
- Operations Chief
- Logistics Chief
- Planning Chief
- Cost and Documentation Unit Leader
- Environmental

About WSP USA

WSP USA is the U.S. operating company of WSP, one of the world’s leading engineering and professional services firms. Dedicated to serving local communities, we provide the full spectrum of emergency and disaster preparedness, response, recovery and logistics services to government and commercial clients. WSP’s emergency management team includes preeminent field leaders and technical experts adept at rapid response and experienced in managing emergency health and natural disaster events of all kinds. We leverage a network of more than 10,000 professionals in over 160 offices across the U.S. and more than 50,000 global resources to meet challenges and crises where and when they occur.